

COMMUNICATION

At Norwood High School we value our partnerships with families and recognise that these positive connections support students to flourish in their learning.

Research clearly demonstrates that **when schools and families work collaboratively to support young people, their level of success is enhanced as is their well-being.**

We maintain that effective communication and sharing of information is essential for successful partnerships and have a number of ways to facilitate this process:

PHONE CALLS

Parents are encouraged to contact teachers, Learning Community Leaders, Curriculum Leaders or Support Services over any issues of concern. If staff are unavailable at the time, they will return calls as soon as convenient.

The numbers for the campuses are as follows

Middle Campus – 8365 0455

Senior Campus – 8364 2299

As staff often need to contact parents by phone, up to date contact details are essential. Please email Student Services if any contact details change dl.0787.studentservices@schools.sa.edu.au .

SMS

Parents are contacted for school events & absentee information by SMS.

If a student is going to be absent or late please send a SMS to 0429 608 617 with the student's name, year level and reason for absence.

EDSMART

Parents will receive letters and reminders of events via EDSMART and are encouraged to respond.

Please note that the EDSMART communication can only be sent to one parent and this is usually to PG1 unless the school has been advised otherwise.

Letters for the whole school community are also published on the school website (on the page of the event it relates to).

EMAIL

Parents can also email the school using dl.0787.info@schools.sa.edu.au Emails will be forwarded onto the relevant staff member on their behalf.

SOCIAL MEDIA

The school encourages parents to follow us on Facebook, Twitter & other social media we have for up-to-date news and achievements.

NEWSLETTER

A large newsletter will be published on the school website and in Parent Portal at the end of each term. Families will be notified through SMS messaging and Facebook.

PARENT PORTAL

Daymap is our school's web-based Learner Management System. The system enables staff, students and parents to access to a range of functions including timetables, attendance and absence details, lesson information, messaging, homework and assignment details.

The module that parents access – Parent Portal - is a secure system and access requires a unique username and password. Information on how to access Parent Portal is on the school's website.

We encourage parents to access Parent Portal on a weekly basis to monitor their child's progress and specifically:

- Attendance information
- Homework
- Due dates
- Confirmation of submission of work
- Feedback for assessment tasks
- Assessment results
- Communication from the school

Norwood Morialta High School will provide an introductory information workshop during Term 1 2019 to support families with their access and familiarisation of the Parent Portal.